

# ONLINE BOOKING INFORMATION SYSTEM

## GENERAL CONDITIONS

### 1 ASSOCIAZIONE PRO LOCO SAN GIMIGNANO

The Associazione Pro Loco San Gimignano (hereafter referred to as Pro Loco), established in 18/10/1965, registered in the roll of the Provincia di Siena (L.R. 42/2000), fiscal code 82003890520, VAT number 00611890526, located in San Gimignano (SI), Piazza Duomo 1, manager of the Tourist Information Office of San Gimignano, is the owner of the website: [www.sangimignano.com](http://www.sangimignano.com) .

### 2 CONDITIONS AND TERMS

The Pro Loco provides the hospitality operators (hereafter referred to as accommodation) and the visitors of San Gimignano (hereafter referred to as tourists) with an information system to check the availability in the accommodation and possibly to book on line.

### 3 THE SERVICE

Through the above-mentioned website, the Pro Loco provides information about the accommodation (availability, prices, features, services, etc.), supplied by the accommodation themselves.

Our system does not intend to promote or support any specific accommodation, but rather to facilitate the organization of the tourist's stay in San Gimignano and in its area. The service provides, besides the description of the accommodation, the research of availability of lodgings and the display of the their prices. In the following phase the system offers the tourists the opportunity to send a request for information about the lodging or to book online, with credit card as guarantee. In case of online booking, the tourist will immediately receive an email with the details of the reservation and later a confirmation from the accommodation.

Both with the booking and the simple request, the tourist establishes a direct relationship with the accommodation, **relieving the Pro Loco of any responsibility**. Any information about the features of the accommodation, the availability of the lodgings, the prices, the offered services, remains an exclusive responsibility of the accommodation. The service supplied by the Pro Loco is **completely free of charge**. No additional cost will be charged for the booking. The payment of the lodging will be made at the accommodation, unless otherwise required.

### 4 PRICES AND RATES

The prices of lodgings are specified by the accommodation; they include the VAT, but not the [accommodation tax](#), effective from 1<sup>st</sup> March to 31<sup>st</sup> October, that will be paid at the lodging.

## 5 CREDIT CARD AS GUARANTEE

The booking is confirmed and guaranteed by the tourist credit card, whose data is requested during the booking process. Nothing will be charged, unless the tourist doesn't show up or cancel the booking after the time limit specified by the accommodation.

## 6 NO SHOW AND CANCELLATION POLICY

During the booking process the tourist accepts the no show and cancellation policy, specified by each accommodation facility. Before the confirmation of the booking it is necessary to view the terms, written in the information system, together with any specific condition of the accommodation.

## 7 PRIVACY

The Associazione Pro Loco is the data controller, in accordance with the Legislative Decree 196/2003. See the privacy policy: <http://booking.sangimignano.com/privacy/en/Privacy.pdf>

## 8 PROPERTY AND JURISDICTION

Unless otherwise specified, the Associazione Pro Loco San Gimignano is the owner of the online booking information system, subject of the present regulations, of the information and the content of the website.

Any potential legal dispute, relating exclusively to the use of the information service provided by the Pro Loco, will be handled according to the Italian law, and the court of Siena will have the jurisdiction.